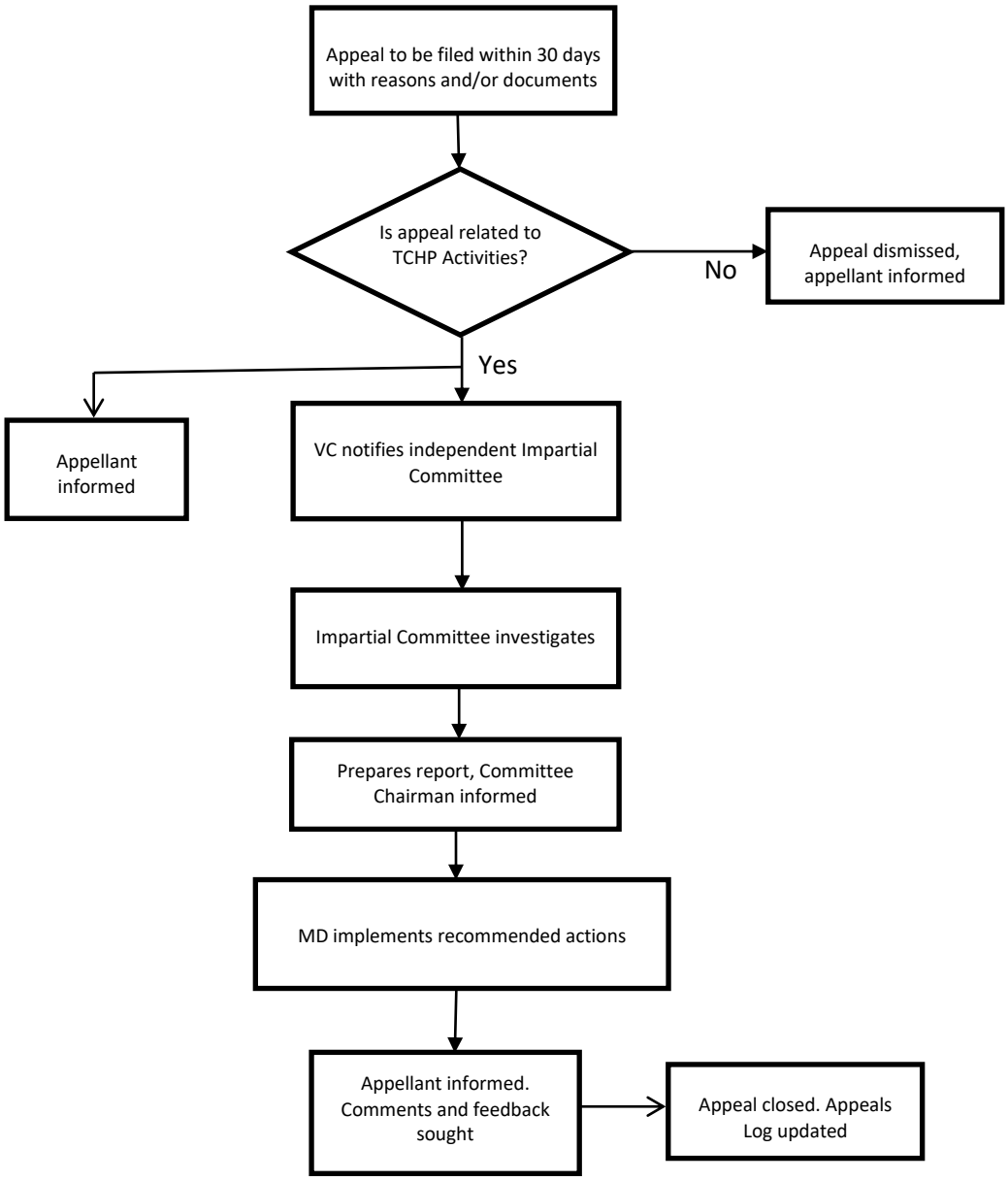# APPEAL HANDLING PROCESS